



Copper Mountain Technologies, LLC

Privacy Policy

The purpose of this statement is to explain how we use the Personal Data you supply. By downloading any content, registering for any events provided by Copper Mountain Technologies by mail, fax, telephone, email or this website, purchasing Copper Mountain Technologies products or services, or using this web site generally, you are agreeing for us to collect and use your data as specified within this privacy policy.

This Privacy Policy applies to all Personal Data we collect about you, including information collected on www.coppermountaintech.com and any other websites (including mobile access) and information you provide us.

We may occasionally amend this Privacy Notice and any changes will automatically be effective when published on www.coppermountaintech.com. It is your responsibility to periodically review this Privacy Notice to ensure you understand these terms. You may retain a copy of this Privacy Notice for your records and any questions or concerns should be addressed as outlined below. We do not knowingly collect or process data from anyone under the age of thirteen (13) years old.

What information do we collect?

For the purposes of this Privacy Policy, "Personal Data" means information that, either separately or together with other identifying information, can identify you.

Most of the information we collect is information provided directly by you when you register for or purchase the Products or Services. This information may include:

- contact information – full name, job title or function, company name, department, email address, physical mailing address and country, telephone number, user name.
- account registration data- to register for a Copper Mountain Technologies User Account, which is required of certain products and services, we will collect your contact information (including a unique username), certain professional information, and a unique password.
- transaction information – your contact information; the types of products that interest you; your purchasing requirements; billing information associated with a purchase (excluding any payment card data, which is collected by a 3rd party payment card processing gateway Authorize.net).
- information related to providing support for our products- when you contact us for support related to the Products, you may provide us your contact information, device or product serial number.
- in responding to a survey on the website, via an app or email, on the telephone or otherwise; testimonials or other feedback related to the Services, which may be paired with your name, title, and company name.

We may also collect and use information obtained through your use of the website or from the device you use to access the website, including:

- location information- GPS signals sent by a mobile device (where enabled); location information gathered from social media networks, sensor or IP address data from your device; country from which a request is received
- information from cookies, web beacons or from the internet, including your IP address, browser type, operating system, domain name, access times, which pages you visit within our websites and referring website addresses, how you use our websites (including the types of products and events that interest you and articles you download).
- recordings of any telephone calls for quality assurance and training purposes.
- use of third-party marketing services to send and track receipt of communications to our customers generally, and to analyze the pattern of those communications for trust and security purposes, as well as to gather data, such as inquiry data, to assist us in better understanding our customers' interests.

Finally, we may use publicly accessible information to verify any information you provide or which we otherwise collect, as outlined in this Privacy Policy, in order to manage and expand our business.

How do we use your information?

Our primary purpose in the collection and use of your Personal Data is to provide you with the Products and Services you request and for those purposes which we believe will help you optimize your use of the Products and Services. In most cases, the lawful grounds for use of your Personal Data will be that use: (i) is necessary for our legitimate interests in carrying out our business, including to grow and improve our Products and Services, provided those interests are not outweighed by your rights and interests ("Legitimate Interests"), (ii) is necessary to perform a contract with you ("Contract"), or (iii) is based on your consent ("Consent"). In specific instances, we may also have a legal obligation to use your Personal Data ("Legal Obligation"). Where use of your Personal Data is based on your Consent, we will identify the purposes of processing such data and provide you with relevant information to make the processing fair and transparent.

With whom do we share your information and for what purposes?

We may disclose your Personal Data to enforce our policies, to comply with our legal obligations or in the interests of security, public interest or in response to requests by law enforcement, regulatory or government authorities in any country where we have entities or affiliates. We may also disclose certain Personal Data in connection with actual or proposed litigation, or to protect our property, security, people and other legitimate rights or interests as allowed by law.

We share your information, which may include Personal Data, with third parties who help deliver our products and services to you. Examples of third-party services we use include hosting of our web servers, data analysis about how our products are used, delivery and monitoring of marketing initiatives, and providing customer support services. In some instances, you may provide Personal Data directly to a third party that provides a service on behalf of ANSYS, such as where you provide payment card information to our e-Commerce service provider to purchase ANSYS products online. Where you provide Personal Data directly to one of our third-party service providers, the privacy policy and terms of use for that provider will be made available to you and will apply to the transaction. All ANSYS third-party service providers will only collect or have access to your Personal Data as needed to perform the service and may not use your data for any other purpose.

We may share your Personal Data:

- with our affiliates;
- with resellers, representatives and/or channel partners for our products.

You may access the Copper Mountain Technologies website through a hyperlink from the website or advertisement of one of our marketing or business partners. If so, certain Personal Data, such as general purchase information and details about how you use our site, may be shared with this partner to analyze and improve delivery of services and marketing initiatives.

We may use Google Analytics on our sites to gather statistics on site usage. This may involve the use of cookies, as outlined further by Google's privacy policy. Google may aggregate data it collects from these services together with data collected across other sites and services, including Google Analytics, Google Translate, Google Maps and YouTube. Please read Google's privacy policy and account settings with respect to data collected and used by Google across its services.

Third-party links

Copper Mountain Technologies website may contain links or references to third parties' websites. We are not responsible for the privacy practices or content of third-party sites and services, even where we provide links or references for your convenience. Please read the policies and terms of use for any third party before using the site or services.

How do we protect your information?

In considering the types of data we collect and the data activities we undertake in delivering products and services, we have implemented reasonable and appropriate technical and organizational measures to guard against unauthorized or unlawful access to your Personal Data. While no system is completely secure, we believe the measures implemented by Copper Mountain Technologies in delivery of the Services reduce our potential vulnerability to a level appropriate to the types of data processed.

Where is your information processed?

Your Personal Data may be processed and stored on our servers or on the servers of our third-party service providers, in the United States or other countries where we or our service providers do business. This means that when we collect your Personal Data, we may transfer and process this data in any of these countries, including countries other than the country in which you reside. While your Personal Data may be transferred to countries with data protection laws that differ from those that apply in your country, and in some cases may be less protective, we will take steps to ensure that your Personal Data is protected in compliance with applicable data protection law and this Privacy Policy. We have implemented appropriate safeguards, including contractual obligations as required by law, with our third-party service providers and partners with whom we share Personal Data.

Marketing communications

As outlined above, we (or, in some cases, a third-party service provider or partner on our behalf) may use your Personal Data to send you marketing information in accordance with the marketing preferences you select when providing your information. You may opt-out of receiving electronic marketing communications at any time by the following means:

1. click the "unsubscribe" link located in each electronic communication; or
2. contact us at info@coppermountaintech.com with "remove" in the subject line.

Please remember that if you change your marketing preferences, it may take a short time for those preferences to become effective. By opting out of marketing communications, you will still continue to receive communications (including emails) related to your User Account and the Services, including product updates, trainings, and communications related to billing, maintenance, and support.

Data Subject Rights

You have the following data protection rights, as may be amended from time to time by applicable law:

- If you wish to access, correct, update or request deletion of the Personal Data we retain about you, you can do so at any time by contacting us at info@coppermountaintech.com.
- If you are a resident of the European Union, you can object to processing of your Personal Data, request that we restrict processing of your Personal Data, or request portability of your Personal Data, as outlined by the EU General Data Protection Regulation 2016/679. You may make any request under this section by contacting us at info@coppermountaintech.com.
- If we have collected and process your Personal Data based on your consent, you may withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your Personal Data conducted in reliance upon lawful processing grounds other than consent (such as processing based on Legitimate Interests).
- You have the right to complain to a data protection authority about our collection and use of your Personal Data. For more information, please contact your local data protection authority.

We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws.

How do you contact us?

If you have any questions or concerns about this Privacy Notice or Copper Mountain Technologies privacy practices related to the Products and Services, we encourage you to contact us directly at info@coppermountaintech.com.

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